

Economy and Resources		Scrutiny Committee 2023 - 2024 QUARTER 4										APPENDIX 1		
												Year End data direction of travel		
Indicator	Title	Return Format	Reported	What is best	2020/2021	2021/2022	2022/2023	2023/2024 - Qtr 1	2023/2024 - Qtr 2	2023/2024 - Qtr 3	2023/2024 - Qtr 4	Qtr 4 - 2021/2022 compared to 2020/2021	Qtr 4 - 2022/2023 compared to 2021/2022	Qtr 4 - 2023/2024 compared to 2022/2023
CUL 080a	Town centre footfall weekly average	Number	Monthly	Higher	139,536	274,444	251,691	298,884	280,682	267,317	237,731	↑	↓	↓
ECI 104	% of major planning applications decided within 13 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	80.0%	85.7%	89.5%	100.0%	85.7%	83.3%	84.6%	↑	↑	↓
ECI 105	% of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	85.0%	91.3%	92.4%	93.9%	94.9%	96.0%	96.6%	↑	↑	↑
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	85.6%	88.5%	91.8%	92.4%	92.2%	93.1%	94.4%	↑	↑	↑
ECI 321	Monthly unemployed claimant count	Percentage	Monthly	Lower	7.22%	4.57%	4.33%	4.21%	4.25%	4.18%	4.22%	↑	↑	↑
ECI 327	Economically active rate	Percentage	Quarterly	Higher	77.8%	81.1%	80.3%	82.7%	84.1%	82.4%	84.6%	↑	↓	↑
ECI 329	Average annual income - Darlington residents	£	Annually	Higher	£24,146	£24,784	£25,811	Annual indicators no data to report for these quarters			£27,282	↑	↑	↑
ECI 330	Average annual income - Darlington employees	£	Annually	Higher	£23,299	£24,689	£25,155				£26,509	↑	↑	↑
ECI 401	New homes delivered against annual target	Number	Quarterly	Higher	545	511	516	83	173	298	359	↓	↑	↓
FHR 001	Number of FTE working days lost due to sickness (excluding schools)	Average Days	Monthly	Lower	6.7	8.2	9.6	1.9	4.3	6.9	9.3	↓	↓	↑
FHR 003	Number of reportable employee accidents / ill health	Number	Quarterly	Lower	5	12	15	3	7	9	11	↓	↓	↑
FHR 008	Number of complaints upheld by the Local Government Ombudsman/Housing Ombudsman	Number	Quarterly	Lower	5	7	6	1	5	9	10	↓	↑	↓
FHR 009	Number of complaints upheld by the Information Commissioners Office	Number	Quarterly	Lower	1	2	6	5	6	8	9	↓	↓	↓
FHR 019	Staff turnover - Voluntary Leavers	Percentage	Quarterly	Lower	6.6%	10.5%	10.0%	2.1%	4.2%	6.3%	8.3%	↓	↑	↑
HBS 002	Amount in £s of Council Tax arrears collected	£	Monthly	Higher	£1,234,774	£1,546,390	£1,971,156	£359,484	£991,422	£1,505,217	£1,880,721	↑	↑	↓
HBS 003	Amount in £s of Housing Benefit overpayments recovered	£	Quarterly	Higher	£646,397	£568,423	£635,633	£120,048	£327,697	£433,888	£543,542	↓	↑	↓
HBS 009	% of Council Tax collected in year	Percentage	Monthly	Higher	95.75%	94.87%	96.09%	27.08%	52.91%	78.79%	96.39%	↓	↑	↑
HBS 010	% of Business Rates collected in-year	Percentage	Monthly	Higher	97.06%	98.08%	99.79%	33.19%	58.87%	84.85%	99.97%	↑	↑	↑
LGP 008	Contracted spend as a % of total non-salary spend	Percentage	Quarterly	Higher	86.6%	85.6%	83.9%	84.6%	84.2%	89.2%	86.0%	↓	↓	↑
REG 301	Environmental Health : % of food premises which are inspected within the financial year in which they are due	Percentage	Annually	Higher	18.1%	43.5%	65.7%	Annual indicators no data to report for			96.6%	↑	↑	↑

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REG 308	Environmental Health: % of premises broadly compliant for food hygiene	Percentage	Annually	Higher	97.7%	98.5%	99.0%	these quarters			99.2%	↑	↑	↑												
REG 312a	% of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Percentage	Quarterly	Higher	97.7%	95.6%	96.8%	97.5%	98.4%	98.2%	97.8%	↓	↑	↑												
									Better than =	↑		12	16	15												
									Not as good as =	↓		10	6	7												
									The same as =	↔		0	0	0												
									No comparative data	NA		0	0	0												
									Total			22	22	22												